

MADELEINE CHONÉ

+1.202.486.2794 | mrosechone@gmail.com | madeleinechone.com

| About

HI, I'M MADELEINE

I am product manager, UX designer, and lawyer, passionate about addressing entrenched civic problems with human-centered and stakeholder-driven solutions. I am best suited for an agile organization that needs their next hire to learn fast, bring together diverse stakeholders, and keep everyone motivated and engaged along the way.

EDUCATION

NYU School of Law, New York

Juris Doctorate (J.D.), 2017 -2020

Staff Editor, Review of Law and Social Change

Social Innovation Chair, Social Enterprise Law

Access Director, Prison Reform and Education

Dean's Scholar, Wilf Family Scholarship

New York State Attorney, June 2021

University of Michigan, School of Information Ann Arbor

B.S. Human Computer Interaction, 2012 -2016

User Experience Design and Entrepreneurship

Minor in Performing Arts Management

Summa Cum Laude, James B Angell Scholar

LANGUAGES

Native English and French

Fluent Spanish

Basic Portuguese, Italian, and Chinese

Advanced Adobe Suite, Figma, Sketch, Excel,

AirTable, and project management apps

Basic HTML, CSS, Python, and SQL

Basic animation and video production

AWARDS

Jack J. Katz Award for Excellence in Entertainment Law

NYU School of Law, May 2020

IDEO UX Fellowship

IDEO CoLab, Spring 2019

Wilf Family Scholarship

NYU School of Law, 2017 - 2020

Innovator Award

UMSI Design Clinic, 2016

| Experience

JDOE X UNHCR | Remote

Service Designer and Product Owner | May 2022 - Present

Lead the United Nation High Commission on Refugees (UNHCR) adoption of the JDOE platform, an anonymous matching tool that empower victims of sexual assault and harassment to report their perpetrators. Led workshops and interviews with internal stakeholders, mapped requirements to wireframes and interactive prototypes, conducted tests with users, and managed a roadmap to launch.

CITY INNOVATE | Remote

Senior Product Manager | January 2021 - September 2022

Wearer of many hats, directly reporting to the CEOs, streamlining government procurement to promote more equitable and optimal outcomes. Built foundational processes for product, hiring, and org strategy. Led organizational change management from a sales- to product-driven company, evolving product processes along with company strategy. Led the integration of two enterprise products. Co-designed and launched a grant management module with the Metropolitan Transit Committee and its 109 jurisdictions, successfully onboarding over 225 entities.

MICROSOFT X RIGHTS COLAB | Paris, France

Legal Extern | January 2022 - May 2020

Crafted an argument for a legal obligation under international human rights' law to conduct Human Rights Impact Assessments (HRIAs) when legislating online content to appropriately balance countervailing rights. Drafted a plain-language HRIA guide for states considering legislation.

ACLU | New York, NY

Legal Extern | January 2019 - May 2019

Drafted strategies for and analyzed deposition for the Criminal Law Reform Project on a challenge to the sufficiency of Idaho's public defense system. Produced original research on constitutional challenge to plea-bargaining under the 4th amendment.

POLICING PROJECT | New York, NY

Legal Extern | May 2018 - August 2018

Constructed a framework to measure police departments' performance based on community-defined public safety, rather than misleading crime and arrest rates, identifying data accessible proxies for key metrics like respect for rights. Drafted plain-language frameworks for rights-respecting use of emerging technologies and use of force.

WEWORK | New York, NY

Product Associate and UX Designer | December 2016 - May 2020

Created and grew new business line, selling open office space for private events, to 125+ locations across 27 cities and \$2+ million in annual revenue. Prototyped digital booking and physical implementation infrastructure.

East Coast Events Manager | December 2016- July 2017

Managed event compliance with digital, product, design, legal, accounting, and marketing teams. Defined global event programming best practices.